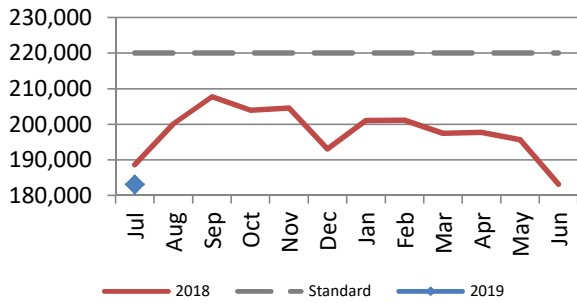


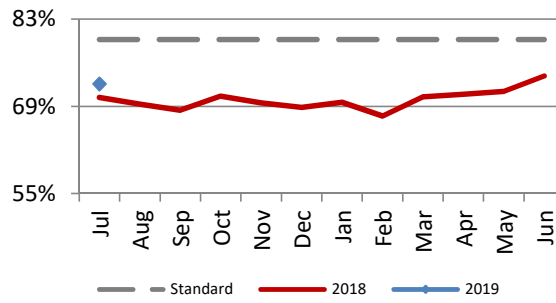
Oahu Transit Services - Fixed Route  
 Monthly Performance Report  
 For the Month Ending July 2018

Key Performance Indicators (KPI)	July 2018	July 2017	Percent Change	1 Month FY2018	1 Month FY2017	Percent Change	Goals
Total Monthly Ridership	5,023,765	5,104,387	-1.58%	5,023,765	5,104,387	-1.58%	
Average Weekday Ridership	183,108	188,676	-2.95%	183,108	188,676	-2.95%	220,000
Percent of Trips On Time	72.8%	70.6%	2.2%	72.80%	70.60%	2.20%	80%
Bus Availability	90.4%	88.1%	2.3%	90.4%	88.1%	2.30%	90%
Bus Miles/Major Collisions	461,494	256,998	79.57%	461,494	256,998	79.57%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				1.86	1.93	-3.63%	3.00
Bus Miles/Mechanical Road Calls	9,978	9,939	0.39%	9,978	9,939	0.39%	10,000
Spare Ratio	20.35%	20.00%	0.35%	20.35%	20.00%	0.35%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.49%	99.28%	0.21%	99.49%	99.28%	0.21%	100%
Cost per Hour	\$144.61	\$145.87	-0.86%	\$144.61	\$145.87	-0.86%	\$120
Cost per Trip	\$3.89	\$3.75	3.94%	\$3.89	\$3.75	3.94%	\$2.50
Cost per Mile	\$10.60	\$10.63	-0.31%	\$10.60	\$10.63	-0.31%	
Farebox Recovery	22.83%	25.77%	-2.93%	22.83%	25.77%	-2.93%	30%
Trips per Hour	37.14	38.94	-4.62%	37.14	38.94	-4.62%	48
Trips per Mile	2.72	2.84	-4.08%	2.72	2.84	-4.08%	
Passenger Miles per Revenue Hour	205.42	212.00	-3.10%	205.42	212.00	-3.10%	250
Average System Speed	12.75	12.76	-0.11%	12.75	12.76	-0.11%	
Percent Complete in 30 Days (Customer)	99.69%	99.33%	0.4%	99.69%	99.33%	0.4%	
Complaint Rate (Complaints per 100,000 trips)	9.89	10.38	-4.72%	9.89	10.38	-4.72%	10

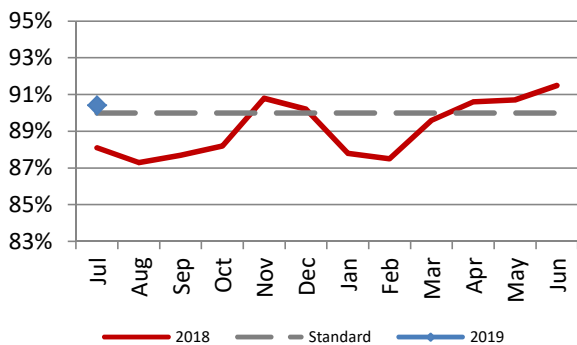
**TheBUS**  
 Average Weekday Ridership



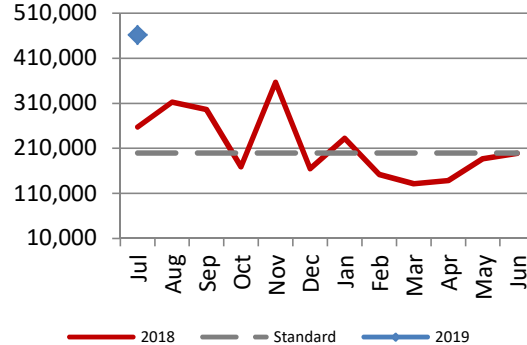
**TheBUS**  
 Percent of Trips On Time



**TheBUS**  
 Bus Availability



**TheBUS**  
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending July 2018**

